

Backup & Recovery Products

N-able

Our Three Pillar methodology is delivered through a curated set of N-able Cove products — each addressing a specific layer of your organisation's data protection needs.

Powered by N-able

Cove Platform

OAS · Protect. Detect. Recover.

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The Three Pillar Solution

OAS's Three Pillar Solution is a **methodology** — a structured approach to complete data protection that spans your documents, desktops, servers, and cloud applications.

The solution is implemented using N-able Cove products and is designed to be modular: start with the included foundation and upgrade as your needs grow.

- Protect
- Detect
- Recover

SOLUTION OVERVIEW

What's in the Box

Every Three Pillar engagement includes a **Cove Document Backup** licence as the foundation layer — ensuring your critical business documents are protected from day one.

INCLUDED — NO ADDITIONAL COST

Cove Document Backup

Cove Document Backup provides continuous, cloud-based protection for your business-critical documents and files. It forms Pillar One of the Three Pillar methodology — the foundational protect layer — and is provisioned automatically as part of every OAS Backup & Recovery engagement. - Continuous cloud backup of documents and files - Automated, agentless deployment - Granular file and folder-level recovery - Immutable backup storage — ransomware resistant - Centralised management via Cove dashboard - Included in standard Three Pillar licence

Extend Your Coverage

Scale protection across your entire environment with three targeted upgrade licences — each adding a new layer of coverage on top of the included Cove Document Backup foundation.

FULL DESKTOP BACKUP

Cove Workstation Protection

Extends protection beyond documents to cover the entire workstation — OS, applications, settings, and all user data — enabling rapid bare-metal recovery when a desktop fails or is compromised. - Full image-level backup of Windows workstations - Bare-metal and virtual machine recovery - Local and cloud recovery targets - Scheduled and on-demand backup jobs - Per-seat licensing — scale as headcount grows

UPGRADE 1

SERVER BACKUP

Cove Server Protection

Delivers enterprise-grade protection for physical and virtual servers — covering critical workloads, databases, and system states with recovery time objectives (RTOs) measured in minutes, not hours. - Physical and virtual server image backup - Windows Server and Linux support - Application-aware backup (SQL, Exchange, AD) - Standby image for near-instant failover - Offsite cloud replication with AES-256 encryption

UPGRADE 2

MICROSOFT 365 BACKUP

Cove M365 Protection

Microsoft's shared responsibility model does not include comprehensive backup. This upgrade fills that gap — protecting your Exchange Online, SharePoint, OneDrive, and Teams data against deletion, corruption, and ransomware. - Exchange Online mailbox backup and recovery - SharePoint and OneDrive data protection - Microsoft Teams channel and chat backup - Unlimited retention — no Microsoft 90-day cap - Per-user licensing aligned to M365 seat count

UPGRADE 3

HOW IT'S DELIVERED

Delivered as a Managed Service by OAS

OAS doesn't just licence the software — we manage, monitor, and maintain your entire backup environment on your behalf, so your team can focus on the business.

All Data Stored in South Africa

Your backups never leave South African borders. Data is stored in local data centres, ensuring data residency compliance and eliminating cross-border transfer risk.

DATA SOVEREIGNTY

Cyber Resilience Built In

Every backup is AES-256 encrypted in transit and at rest. Immutable storage architecture means ransomware cannot alter or delete your backup data — ever.

ENCRYPTION & IMMUTABILITY

Your Portal, Full Control

Access your dedicated management portal at any time — view backup status, run reports, initiate restores, and monitor coverage across your entire environment.

VISIBILITY & REPORTING

Automated Recovery Testing

Backups are automatically tested on a scheduled basis. We verify that your data is actually recoverable — so when you need it, there are no surprises.

PEACE OF MIND

POPIA Requirements Met in Full

Our managed service is designed and operated in full alignment with the Protection of Personal Information Act — covering data storage, access controls, and retention policies.

POPIA COMPLIANT

Ready to Build Your Backup Strategy?

Speak to an OAS consultant to determine which combination of Cove licences is right for your environment.

TELEPHONE

+27 11 485 3454

EMAIL

info@oas.co.za

WEB

<https://www.oas.co.za>

OFFICE

**25 Durham Street, Raedene Estate,
Johannesburg**

Request a demo: <https://www.oas.co.za/contact/demo>

Open Architecture Systems — Protect. Detect. Recover. Citrix Platinum Partner since 1987.