

N-central Remote Monitoring and Management Platform

N-able

Complete IT management in a single, cloud-delivered subscription. The N-central RMM pillar combines six essential IT services into one cost-effective monthly subscription — fully managed through our N-central Cloud Portal, giving your organisation the visibility, control, and efficiency needed to Protect, Detect, and Recover across your entire infrastructure.

Automated Patch Management

Real-Time Monitoring & Alerts

Built-In Remote Support

Cross-Platform — Windows, Linux & More

OAS · Protect. Detect. Recover.

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What N-central Does For Your Business

N-central organises critical IT management into six essential functions — each addressing a real operational challenge and delivering measurable value across your device estate, from the first device to thousands.

"KNOW EXACTLY WHAT'S ON YOUR NETWORK — AT ALL TIMES."

Device & Asset Management

Gain full visibility and control over your entire IT environment. N-central automatically discovers and inventories every connected device, presenting everything in a single real-time dashboard. Streamline audits, simplify insurance reporting, and manage device lifecycles with confidence — no manual discovery required.

FULL VISIBILITY

"STAY AHEAD OF VULNERABILITIES — WITHOUT THE MANUAL OVERHEAD."

Patch Management

Protect your systems with intelligent, automated patching across operating systems and third-party applications. IT administrators can approve, deny, or schedule updates centrally, with full compliance visibility at a glance — eliminating the gap between a patch being released and your devices being protected.

AUTOMATED PATCHING

"WORK SMARTER — NOT HARDER — WITH AUTOMATION THAT SCALES."

Automation

Eliminate repetitive IT tasks and respond to issues automatically. Use rules and filters to identify problems, apply fixes, and notify the right people — without manual intervention. Deploy scripts and service templates across hundreds of devices from a single dashboard, and let N-central handle the routine so your team focuses on what matters.

INTELLIGENT AUTOMATION

"FROM DETECTION TO RESOLUTION — BEFORE USERS EVER CALL FOR HELP."

Alerts & Proactive Monitoring

Stay informed and act before issues reach your users. N-central delivers real-time alerts the moment an issue arises — triggering automated responses or routing to your support team. Problems are frequently identified and resolved before end users experience any disruption, shifting your IT posture from reactive to genuinely proactive.

PROACTIVE DETECTION

"REMOTE SUPPORT THAT'S BUILT IN — NOT BOLTED ON."

Take Control — Remote Support

Launch secure remote sessions directly from the N-central platform — no third-party tools, no additional costs. Support users faster, diagnose issues on the spot, and resolve problems without delay. Whether your team is on-site or working remotely, full device access is always a click away.

BUILT-IN REMOTE ACCESS

"FROM METRICS TO MEANING — TURN DATA INTO SMARTER IT DECISIONS."

Reporting & Analytics

Track the metrics that matter — CPU load, memory usage, disk health, and OS status — across every managed device. Generate clear reports for monthly business reviews, maintenance planning, and compliance documentation, giving your leadership meaningful insight into the health of your entire environment.

INSIGHT & REPORTING

Automated IT — Without the IT Overhead

N-central is built to manage the full breadth of your device estate from a single platform — with an architecture designed around how modern, distributed organisations actually operate.

BROAD DEVICE SUPPORT

Windows, Linux & Beyond

N-central manages Windows desktops, laptops, and servers — as well as Linux environments — all from a single console. Whether your estate is a handful of workstations or a mixed fleet spanning multiple sites, every machine is monitored, patched, and supported through the same unified platform.

PROBE & AGENT ARCHITECTURE

Intelligent Discovery, Device-Level Control

N-central uses two complementary components. The **Probe** deploys at the network level for agentless discovery — inventorying all connected devices without touching them individually. The **Agent** installs directly on managed devices, enabling deep monitoring, automated remediation, remote control, and patch enforcement at the individual machine level.

N-CENTRAL CUSTOMER PORTAL

Your Environment, Always Visible

Every OAS client receives access to a dedicated N-central Customer Portal — a real-time, web-based view of their entire managed environment. Device health, patch compliance, open alerts, and service history are always visible, giving your team and leadership complete transparency without needing to contact OAS for a status update.

Choose the Level of Involvement That Suits You

Not every organisation wants OAS to handle everything, and that is perfectly fine. N-central supports three distinct operating models — from OAS oversight only to a completely managed service — so you can start where you are and evolve as your needs change.

Oversight Only — OAS Oversees, Your Team Operates

- OAS provisions and maintains the N-central platform
- Your internal IT team handles day-to-day tasks and user support
- OAS provides guidance, escalation support, and platform updates
- Ideal for organisations with capable in-house IT staff

Hybrid Approach — Shared Responsibilities, OAS & Your Team

- OAS manages the platform, patching, and proactive monitoring
- Your team handles first-line user support and internal requests
- Clear delineation of responsibilities defined in the OAS SLA
- Scales naturally as your business or IT team grows

Fully Managed — OAS Manages Everything End-to-End

- OAS owns monitoring, patching, alerts, and incident response
- Your team focuses entirely on the business — not IT infrastructure
- Single fixed monthly cost with full SLA accountability
- Best for organisations without a dedicated internal IT resource

Backed by an OAS Service Level Agreement

Whichever model you choose, your engagement with OAS is governed by a formal SLA that defines responsibilities, response times, and escalation paths — all tied to a fixed, predictable monthly cost. No surprises, no ambiguity, and no open-ended invoices.

Delivered as a Managed Service by OAS

N-central is a powerful platform — but its full value is realised when configured, monitored, and maintained by experienced hands. OAS handles the entire lifecycle on your behalf.

24/7 Monitoring & Alert Management

OAS monitors your N-central console continuously. Alerts are reviewed, triaged, and acted on — you are notified of what matters, not overwhelmed with noise from routine system events.

ALWAYS ON

Patch Deployment & Compliance

We manage the full patch cycle — approving, scheduling, and deploying OS and application updates across your device estate, with compliance reporting to confirm every device is current and protected.

FULLY MANAGED

Reporting & Compliance Evidence

Regular reports covering device health, patch status, alert history, and policy compliance — providing the documentation needed for POPIA accountability, insurance requirements, and internal governance.

POPIA READY

Incident Response & Escalation

When N-central detects a problem, OAS is your first call. We investigate, contain, and remediate — using the platform's tools to resolve issues quickly and keep your business running with minimal disruption.

EXPERT SUPPORT

THE THREE PILLAR SOLUTION

OAS's Three Pillar Solution is a methodology — a complete approach to remote management, monitoring, and patching across your entire organisation. The solution is implemented using the N-able N-central RMM platform and sits at the core of the Three Pillar framework — integrating directly with the Protect pillar (SentinelOne) and the Recover pillar (Cove Backup) to form a unified, fully managed defence. N-central's capabilities span professional businesses, small-to-medium enterprises, and large organisations, all delivered on a single monthly subscription.

SentinelOne

Cove Data Protection

Ready to Take Control of Your IT Environment?

Speak to an OAS consultant about deploying N-central RMM as the Detect pillar of your Three Pillar protection strategy.

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Open Architecture Systems — Protect. Detect. Recover. Citrix Platinum Partner since 1987.